

<Mail recipient>
<Address fields 1 >
<Address fields 2>
<Address fields 3>
<Address fields 4> <Address fields 5>
<Address fields 6>

<date>
Customer number. <insert customer no. >

We're changing the way we communicate with you.

Hi <Mail recipient>,

We're making things simpler, easier & greener in the way that we communicate with you. Over the next few months, we will start sending your regular communications and documents about your policy, by email only.

We have the following email address on file for you: <insert email add>

This is the email address that we will use to send all future communication to, unless you tell us otherwise.

What do you need to do?

1. Please check we have the correct email address for you, as shown above.
2. If your email address is correct, there's nothing else you need to do.
3. If you need to update your email address, please go to:

www.fidelitylife.co.nz/go-digital

or

scan this QR code to take you there.



and complete the simple form to update your email address.

You'll need your customer number to hand, which can be found at the top of this letter.

What if you don't want to receive communications by email?

If you prefer to keep receiving communications about your policy from us by post, please contact our friendly New Zealand based Customer services team by emailing customerservice@fidelitylife.co.nz who'll have you sorted in no time.

Here for you,

Arlene Sobotker
Head of customer services